DOI Work Activity U3: Contract Concession Operations

Program Area:	Recreation
End Outcome Goal:	REO 1 – Improve the Quality and Diversity of Recreation Experiences and Visitor Enjoyment on DOI Lands
Intermediate Outcome:	RIO 1.4 – Manage and Protect Recreational Resources and Users
DOI Sub process:	3b - Provide direct community services

Examples/Notes:

Work Activity Description: The scope of this work activity includes all of the costs associated with administering recreation contracts, including third party concessions and other private operations (profit or non-profit). The scope of costs covers advertising for a new concession contract, contract development, administration and accounting, the costs of land or other assets leased to the contractor, and joint management and decision making processes. Functions covered include approving the nature, type and quality of the facility and services offered by partners, and approving all changes due to modifications to existing agreements, and terminating as required. Also included are costs to assist partners in complying with regulations requiring Accessibility, Hazardous Materials, NEPA compliance, etc.

Output: Concessions managed	Unit of Measure: Number of concessions managed.
Inputs: FTEs for Recreation Planners, Realty Specialists, Concession Specialists, Purchasing Agents, and equipment and facilities when they are dedicated to contracted operations.	Cost Drivers: Duration and complexity partnership agreements, size and location of facility, concerns for public safety and opinion, resource protection, special accessibility and other concerns.

System Interfaces:

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